



Cancellation Policy

By scheduling a home sleep test with Millennium Sleep Lab you are agreeing to use the recorder for the nights discussed. If you do not use the recorder each night of the test or fail to return the recorder on the day scheduled, you will be charged a \$100 per night fee.

You will receive a call on the date you receive your testing device at the scheduled time. If you fail to participate in the phone appointment, you will be charged a "no Show" fee of \$75.

To avoid fees, you must call to cancel or reschedule your test a minimum of 3 days prior to the test date, which is when the device would ship.

If the recorder is not returned, or is returned damaged, you will be charged the replacement cost of \$3500.00.

You will NOT be responsible for damage or loss of device by the shipping company.

MSL requires a credit card on file to secure the equipment. The card will only be charged if you fail to return the equipment after attempts from MSL to contact and arrange return. You may also give permission to leave the credit card on file for your patient responsibility of the test to make payment easier. It will be charged after insurance pays their portion, and you will receive a receipt by email.

Thank you for choosing Millennium Sleep Lab!